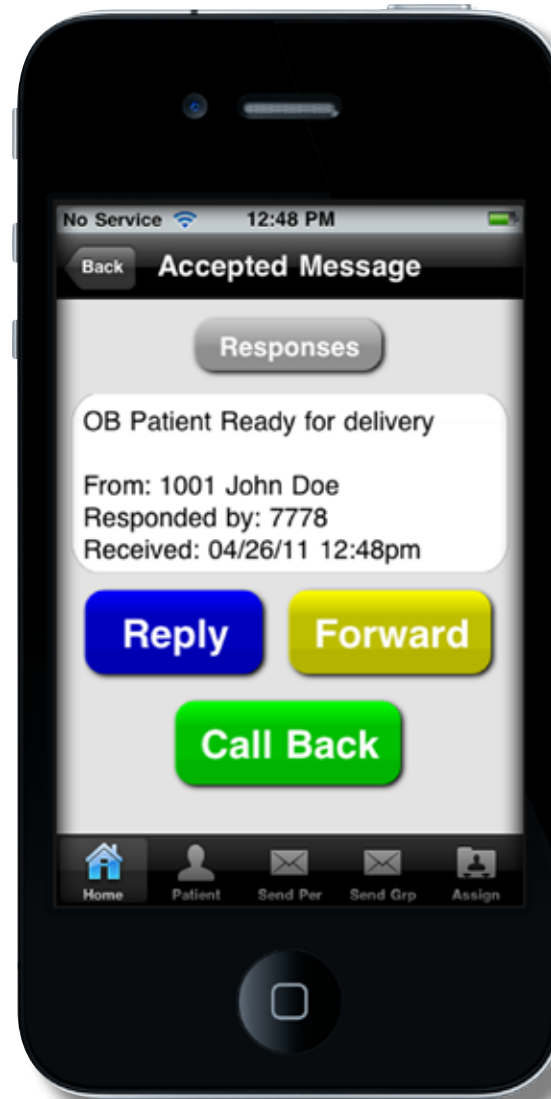


Device Messaging



Interactive Messaging

Instant, two-way communication - a clinician can reply to a message via a text response, or phone call.



The EXTENSION Device Messaging solution addresses a number of communication challenges that hospitals and medical practices experience every day. EXTENSION Device Messaging enables individuals or groups to receive secure, non-SMS, text-based messages on their preferred end device. Device Messaging quietly connects users in the hospital's communications network, which ensures critical information is delivered quickly and effectively regardless of the recipient's location. Clinicians no longer need to waste valuable patient-facing time searching for one another resulting in greater satisfaction for both staff and patients.

Individual or Group Messaging

Sends messages to an individual, or group of clinicians who are utilizing various end devices including the Cisco IP handset, iPhone, Vocera badge and Android.*



* Note: New end-points are continuously added. Please check with an EXTENSION partner to see if your hardware is compatible.

Integrated Features & Benefits

Message Forwarding

If a nurse is busy, the message can be forwarded to the next appropriate clinician.

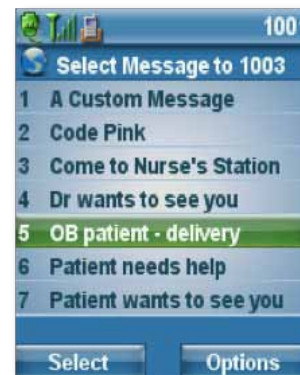


EXTENSION Device Messaging Benefits:

- Improve HIPAA and HITECH compliance with secure, non-SMS, text-based messaging.
- Replace pagers with feature-rich devices.
- Decrease recovery time by reducing the noisy environment created by overhead paging systems.
- Increase staff satisfaction and productivity.

Pre-defined or Custom Messaging

Sends pre-defined, or custom messages to various end devices including the Cisco IP handset, iPhone, Vocera badge and Android.



Supported Devices

- Cisco 7900, 8900, or 9900 series wireless or wired phones
- Apple iPhone or iPod touch running EXTENSION Mobile
- Android powered smartphone running EXTENSION Mobile
- Vocera badges (receipt of messages only)
- Web Browser (Send only)

Systems Requirements

- EXTENSION appliance – physical or virtual
- Cisco Unified Communications Manager (CUCM) Versions 4-8

EXTENSION Mobile requirements

- iOS version 4.1 or higher
- Android version 2.2 or higher
- Cisco Mobile 8.1 for phone calls using Call Manager

Contact Us

Visit www.opentheredbox.com to learn more about EXTENSION, Inc. and to find more information on the entire EXTENSION Solution Suite (ESS).

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