



EXTENSION's patent-pending HealthPractice™ *for Cisco* solution is unique in that it leverages data stored in a medical practice's registration system to improve the operational workflow in which patients and providers benefit. HealthPractice intelligently integrates common communication tools with registration, scheduling and patient demographic data. Physicians gain from this solution as they are able to receive patient information on their web-enabled mobile device. Nurses and other care providers benefit from this solution as they are also able to interact with patient data on their Cisco IP Wireless Phone.

New Patient Welcome Message

Text-to-Speech,
SMS text message,
or email based upon
patient preference or
available data.



Patient Check-in Notification on Cisco IP Phone

When a patient arrives for their appointment and checks in with the staff, an appropriate nurse is notified via Cisco Wireless IP Phone.



Automated Appointment Reminder

EXTENSION automatically sends appointment reminder message to patient via patient's preferred communication method (Text-to-Speech, SMS text message, or email).



Additional HealthPractice Features & Benefits:



Cancelled Appointment

Sends confirmation or notification to a patient on their preferred device when the patient or clinician cancels a scheduled appointment.



Appointment Look Up

Allows physicians to view patient appointment information on a Cisco IP Phone.

Demographic Look Up

Physician can request and view a patient's demographic information on their Cisco IP Phone.

Device Messaging

Sends pre-template or customized text-based messages and alerts to any or all EXTENSION supported devices including Cisco IP phones and smartphones.

Demographic Pop Up on Phone Using Caller ID

As a patient calls the practice their demographic information appears on the Cisco IP Phone display.



EXTENSION®

Supported Data Types and Systems Requirements

HL7 Data Types:

- Demographics (ADT)
- Scheduling (SIU)
- Guarantor (GT1)
- Insurance (IN1)

Systems Requirements:

- EXTENSION appliance-based software
- Practice Management (PM) system and / or supported Electronic Medical Record (EMR) with HL7 interface
- Cisco UC500 / Call Manager Express
- Cisco Unified Communications Manager (6.x, 7.x, or 8.x)

Contact Us

Contact us today to find out more information on the full range of EXTENSION solutions for healthcare.

OpenTheRedBox.com
877.207.3753
information@ext-inc.com